



Case Study Category: GIS

Case Study Title: The City of Woodstock's Use of GIS in Asset Management

Utility Name: City of Woodstock

Case Study Abstract: The use of Esri's ArcGIS software is relatively new entrant to the municipal water industry. Yet, it was considered as the most viable option in managing asset data in the Town of Woodstock, Georgia with regard to their sewer system, land parcel data, vacant building data, emergency services, and general employee task tracking and management. The initiative involved interns from a nearby college and made significant improvements to the City's data management and use capabilities. The project was a success and the City was able to produce a good ROI on the investment and generate further revenue. This case study summarizes the project, as well as giving a background on the City and its utility. The overall benefits, limitations, of the technologies involved are also addressed, along with challenges that arose in the project.

Case Study Link: